



Sump Pump Information Form

***Required Fields**

*Date of Loss: _____ *Claim #: _____

Approximate \$ Amount of loss _____

*Type of Pump: pedestal sump pump / submersible sump pump / well pump

Age of Item: _____ Where item was purchased: _____

Make & Model _____

*Adjuster First Name: _____ *Adjuster Last Name: _____

*Adjuster Company: _____

*Adjuster Address: _____ *Adjuster City: _____

*Adjuster State: _____ *Adjuster Zip: _____

*Adjuster Business Phone: _____ Ext. _____

*Adjuster E-mail: _____

*Insured First Name: _____ *Insured Last Name: _____

*Insured Address: _____ *Insured City: _____

*Insured State: _____ *Insured Zip: _____

*Insured Phone #: _____

Insured E-mail: _____

*Please indicate if arrangements will be made by you to ship the pump to us or drop the pump off at our location

*Please indicate if you want Synergy to send a Quickship box to the insured.

*Address to send a Quickship box to, if requested. We will send a box to the insured that includes a instructions for packaging and a prepaid return label to our testing lab: (cost is \$50)

*Address to return the pump after testing, if required: (cost is \$30)

***Is Destructive Testing Approved? YES/ NO (circle one)**

No destructive testing will be done unless given permission in writing

Questions for insured:

Were any other electrical appliances damaged at the same time the pump failed?

Any Prior Problems with the pump?

Any service done to the pump prior to the failure?

Who installed the pump?

Date of install?

If the pump uses a float switch, is there any history of it sticking or binding on items inside the sump?

Does the system have a check valve installed in the discharge line?

If the pump is a submersible sump pump, was there a hole drilled in the discharge pipe within several feet of the pump discharge?

Was the circuit breaker feeding the pump found to be tripped after the pump was discovered to not function?

Is there any history of the circuit breaker for the pump tripping in the past?

If the circuit breaker was tripped, or has a history of tripping, please provide details of the circuit breaker (amperage and voltage).

Was the pump plugged into a GFCI outlet? (outlet with red and black buttons, such as in bathrooms)

If the pump was plugged into a GFCI outlet, was there any history of the GFCI tripping?

Please copy this form for your own record and fax to **262-377-1974** or send email scan to:
tim@synergytech.net